

Welsh Language Policy / Polisi Iaith Gymraeg

Introduction

Ferryside Social Enterprise Group has adopted the principle that, in its dealings with the general public, it will treat the English and Welsh languages on the basis of equality so far as is appropriate in the circumstances and is reasonably practical and achievable.

Statements:

- Permanent site notices shall be bilingual.
- Written safety instructions for the public and tenants of the Calon y Fferi site shall be available in Welsh and English.
- Logos and letterheads shall be bilingual. Letterheads or standard signatures on letters to the general public shall include a note that correspondence is welcomed in English or Welsh.
- Correspondence received exclusively in Welsh shall be answered in Welsh.
- Where possible, public facing staff shall include at least one person who is bilingual.

Reviews

This policy and related procedures will be reviewed bi-annually

Signature of chair:

James Greenwell

Date policy reviewed: 27th November 2025

Date that next review is due: November 2027