

Digital Inclusion Policy

Introduction

Digital skills are important in today's society. Those who do not use the internet are missing out on cheaper and more accessible goods and services. The ability to search and apply for jobs online or helping incomes go further by purchasing cheaper online goods and services; can have a significant impact. The National Survey for Wales Internet Access Report 2019 shows that age was the key indicator for digital exclusion: "Despite significant progress over the last five years, there are still too many people missing out on these opportunities. Those who remain digitally excluded are in danger of being left behind in society, as more and more services, including vital public services, go online"

Our Digital Inclusion Policy is based upon the following principles:

We believe

- that people should be supported and encouraged to get online,
- that, where capacity allows, we should offer practical help so people can access online services
- that those who cannot, or do not want to do so should continue to be able to access information and services in a way that suits them.

Statements:

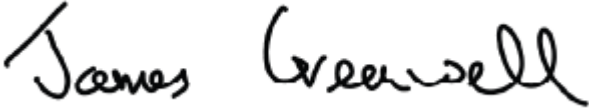
We will:

- Provide information about Calon y Fferi Community Centre in both digital and traditional non digital formats
- Make Broadband facilities available to visitors at low or zero cost
- Provide facilities to access the internet on site
- Provide a computer in the community room for visitors to use
- Support people to access online services, as far as is practical within the limits of our resources.
- Provide appropriate training for trustees, volunteers and staff to help tackle Digital Exclusion

Reviews

This policy and related procedures will be reviewed bi annually.

Signature of chair:

A handwritten signature in black ink that reads "James Greenwell". The signature is written in a cursive style with a large initial 'J' and 'G'.

Date policy reviewed: 27th November 2025

Date that next review is due: November 2027